

CHILDCARE



The search portal LITTLE BIRD®

Search and find nurseries, day care,
pre-schools, and after-school care online

The online search portal

LITTLE BIRD® is an interactive, Germany-wide e-government solution to bring searching and finding childcare closer to the people and to make the search more transparent and effective.

- It helps to easily find childcare offers in a structured and straightforward manner.
- With this solution, you can file applications directly from your computer at any time.
- It will cost you less time and you will not have to complete complicated forms.
- You can find information about childcare providers such as forms of childcare, contact details, educational offers and activities.
- You can create an account to create your own search profile in order to easily apply online for a place with the desired providers.
- You always have a full overview and can bindingly accept any places offered to you with one click.

As the funding institution for public youth welfare, the city of Bad Homburg v. d. Höhe is responsible for providing sufficient childcare options.

Private institutions and childcare are also integrated into the online search portal. This facilitates medium-term demand planning for the city. It makes it possible to initiate the required projects to develop childcare offers in time.



This is how it works:

1. Request places

Parents can use the LITTLE BIRD® portal on the website <https://portal.little-bird.de/> to quickly and conveniently get an overview over suitable childcare options in their vicinity from home. They can select by various criteria and request up to 5 childcare places for their child. Needless to say, this process can also be completed directly via the institutions or the Childcare Management Department!



2. Planning

The institutions can accurately plan and compare their capacities based on the number of requests for places they receive. Because all occupied places are registered with the duration they are occupied for, the managers always have a clear overview over the care situation.

Likewise, with its complete overview over all institutions, childcare centres and providers, it is also the first secure planning basis for the municipality as youth welfare provider.



3. Personal visit

There is still personal contact!

One (or several) of the childcare/day care providers whom you contacted will invite the parents to visit the institution for a meeting to get to know each other.

4. Reservation/contract

If the institution or the childcare centre can offer a reservation, the parents will have to confirm the offer in order to bindingly register their child. The places are still allocated by the institutions/day care centres.

When a place is accepted, the child is automatically delisted from the centralised reservation register and is bindingly registered with the institution/day care centre. This means that other institutions and the municipality know that a place is no longer required for this child.

The actual care contract is concluded a few months prior to the start of attendance.

Data Protection

By registering for the LITTLE BIRD® online portal, the parents accept the privacy policy for the portal. Needless to say, consent is confirmed for each individual reservation. The portal will not transmit any user information without the consent of the parents.

All registered existing contracts will remain with the provider in charge of the institution or of the day care facility and will only be used to manage the existing childcare contracts. These data will not be disclosed to third parties or other providers without permission of the data subject!

The LITTLE BIRD® system was implemented in cooperation with the state data protection officer of Hessen. The city of Bad Homburg v. d. Höhe complies with the legal requirements of the General Data Protection Regulation (GDPR). Please see www.bad-homburg.de/datenschutz for further information.

Questions?

Our staff at the
Childcare Management Department
will be happy to help:

@ kinderbetreuung@bad-homburg.de

☎ 06172 / 100-5052 oder -5058, -5059

Opening times

Mon., Wed., Fri. 8 am – noon

Wed. 2 pm – 5 pm

You can also find further information online:

www.little-bird.de/bad-homburg



Hear from parents who looked for childcare for their child via LITTLE BIRD:

Anna P. F., Bad Homburg:

“Great, it was really quick to complete the application ... now we keep our fingers crossed.”

Stephanie Z. from Heidenau:

“It was easy and quick to find childcare for my daughter. I simply registered with the parent portal and was able to file request directly via the system at the same time.”

Familie Merz from Oberursel:

“Perfectly thought out, speaking as a user; provides a great overview over all childcare offers and is easy to use. Thank you so much for this quantum leap!”

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Editor

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Photos

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LITTLE BIRD® COMPACT



- Register your child at www.little-bird.de/bad-homburg
- You cannot file more than five requests per start of attendance
- You can file requests as early as 36 months before start of attendance – use this opportunity
- Please check the status of your request on a regular basis; if places are cancelled, please request new facilities/day care
- If your reservation request was granted or if you were given a contract, all other requests for this period of attendance will be deactivated automatically
- Please ensure seamless care for your child at nursery, day care, pre-school, and after-school care, especially for children born during winter months
- Your contact details must be up-to-date at all times as they are the only way for us or the institutions to contact you
- If you have any questions, please contact us under: kinderbetreuung@bad-homburg.de or 06172/100-5052, 06172/100-5058 and 06172/100-5059